Information Systems for Students

In this brochure the information systems of Danube University Krems which are relevant for the students are introduced briefly. Find detailed descriptions on the systems in the links compiled below.

Danube University Krems. The University for Continuing Education.
www.donau-uni.ac.at/service
Computing

**Wireless network (eduroam)**  
As Danube University Krems is an eduroam participant, wireless network is available in every seminar room, in the library and in many public areas. Additionally to the University’s WLAN, a wireless infrastructure of numerous domestic and foreign educational institutions is provided which are accessible by using the access data of an active student account of Danube University Krems.

Link to information: [www.donau-uni.ac.at/eduroam](http://www.donau-uni.ac.at/eduroam)

**NetStorage**  
Each student obtains the possibility to store his/her personal data and general data all students can access from anywhere via web browser.

Link to login: [webportal.donau-uni.ac.at](http://webportal.donau-uni.ac.at)

**E-mail system for students**  
Normally the assigned e-mail address is firstname.surname@edu.donau-uni.ac.at. 100 MB of memory are available in this mailbox. The standard mail programs with the protocols POP3 and IMAP retrieve the mail data. You can also access your email using a web browser.

Link to information: [www.donau-uni.ac.at/student-mail](http://www.donau-uni.ac.at/student-mail)  
Link to login: [mail.donau-uni.ac.at](http://mail.donau-uni.ac.at)

**Password change**  
The same login data applies to the WLAN, NetStorage, E-mail System and DUKonline services. If the password is changed, the new password also applies to the other systems listed. You can only change the password in DUKonline.

Link to information: [www.donau-uni.ac.at/student-pw-change](http://www.donau-uni.ac.at/student-pw-change)

Contact EDV: edv.helpdesk@donau-uni.ac.at

DUKonline

**DUKonline** is Danube University Krems’ study administration software. At the beginning of their studies, students receive a postal letter sent from the StudienServiceCenter (SSC) containing a PIN code. This code activates the personal access. A personal e-mail address is automatically assigned to Danube University Krems (firstname.surname@edu.donau-uni.ac.at) the minute the account is active.

Then, all legal study information is directed to this e-mail address. Forwarding to another e-mail address is possible; the student himself/herself can set it up.

The DUKonline user name and password are valid for all network services (Mail, WLAN, Net-Storage, Alma) of Danube University Krems. Find instructions for these services and direct links in the personal DUKonline business card. In DUKonline, you can also get information about the program you attend, the courses, the timetable, and check on the study status. The study sheet and study confirmations can be printed out at any time.

Link to login: [online.donau-uni.ac.at](http://online.donau-uni.ac.at)  
Help: [www.donau-uni.ac.at/dukonline](http://www.donau-uni.ac.at/dukonline)

Contact Study Service Center: + 43 (0)2732 893-6000, ssc@donau-uni.ac.at
e-Learning Platform Moodle

Moodle is the university-wide learning management system of Danube University Krems, supporting students, teachers and staff to design digital teaching and learning scenarios.

You will find [digital learning resources](#) for preparations, follow-ups of presence units (e.g. scripts, slide sets, study texts) and for self-studies (e.g. learning videos, self-study quizzes, animations) in Moodle.

Moodle serves as a communication platform. Discussion forums provide you with information from teachers and the course administration, and offers the opportunity to exchange ideas with your fellow students. You will find all course relevant dates (attendance times, deadlines,...) in the Moodle calendar.

Moodle is also a platform used for exams. The online exams are taken in Moodle. You submit various tasks (e.g. seminar papers, summaries, etc.) via Moodle and receive feedback directly there.

If [virtual collaboration](#) is integrated into the course design, Moodle is the virtual space for it.

You will receive the access data from your course director!

Moodle runs independently from Danube University Krems’ other systems meaning that alternations of logon names or passwords have no effect on the other systems and vice versa.

Link to e-learning platform: moodle.donau-uni.ac.at
Find more information directly in Moodle in the FAQs for students!

For technical questions, please contact the Service Center for Digital Teaching and Learning: elearning@donau-uni.ac.at

University Library

The academic university library is accessible to the public and therefore available to students and staff on campus as well as to external users. The constantly expanding collection focuses on the study and teaching programs at Campus Krems.

At the beginning of your studies, a library student’s account is created automatically in order to manage your loans. Students have remote access to the University’s electronic resources in addition to the on-site research facilities by activating the "PinCodes" via the DUK Online Portal.

Apart from the classic search in the book inventory and research in electronic resources, it is also possible to obtain specialist literature by interlibrary loan or article order.

Please find the instructions for registration and research in the library website choosing in either English or German: www.donau-uni.ac.at/en/university/service/library/manuals

Contact library/training requests: +43 (0)2732 893-2240, bibliothek@donau-uni.ac.at
The European Documentation Centre (EDZ)

The European Documentation Centre is an EU library, archive and information center all in one. Its tasks is to make EU documents and publications accessible to researchers, teachers and the public. You can research the collected print holdings by using the library’s online catalogue. The extensive electronic resources are aggregated in subject-specific databases.

EDZ: www.donau-uni.ac.at/edz
Online catalogue: www.donau-uni.ac.at/bibliothek/opac

Contact EDZ: +43 (0)2732 893 - 2235, edz@donau-uni.ac.at

Further Services and Information

Arrival / Parking

Campus map / Site plan
www.donau-uni.ac.at/en/university/campus-krems/campus-map.html

FAQs
www.donau-uni.ac.at/en/studies/faq.html

Campus Culture
www.donau-uni.ac.at/en/university/service/campus-culture.html

Campus Sports
www.donau-uni.ac.at/en/university/service/campus-sports.html

Study Grants
www.donau-uni.ac.at/en/studies/study-grants.html

International Office
www.donau-uni.ac.at/en/university/service/servicecenter-for-international-relations.html

Equality and Gender
www.donau-uni.ac.at/gender

Food and drinks on campus
www.donau-uni.ac.at/en/university/campus-krems/gastronomy.html

Alumni club
www.donau-uni.ac.at/en/university/service/alumni-club.html

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