



Info Systems for Students

The following gives a brief overview of the most important information systems for students at Danube University Krems. More detailed descriptions and instructions are available in the links provided.

Danube University Krems. The University for Continuing Education.
www.donau-uni.ac.at/en/service



IT

Wi-Fi (eduroam)

Wireless LAN (Wi-Fi) is available in every seminar room, in the library and in many public areas at Danube University Krems. Danube University Krems is a member of eduroam, i.e. the login data of an active Danube University Krems student account can be used not only for the Danube University's own Wi-Fi, but also to access the Wi-Fi infrastructures of many other educational institutions in the country and abroad.

Infolink: <http://www.donau-uni.ac.at/eduroam>

NetStorage

Every student receives data storage space to store his/her personal data and a general data storage space which all students have access to. This data can be accessed from anywhere by web browser.

Infolink: <http://www.donau-uni.ac.at/netstorage>

Link to login: <https://webportal.donau-uni.ac.at>

E-mail system for students

The e-mail addresses allocated to all students are usually `firstname.lastname@edu.donau-uni.ac.at`. The mailboxes have a storage capacity of 100 MB. Mail can be accessed using standard mail programs such as POP3 and IMAP protocols. Emails can also be read via web browser.

Infolink: <http://www.donau-uni.ac.at/student-mail>

Link to login: <https://mail.donau-uni.ac.at>

Password Change

Services such as Wi-Fi, NetStorage, E-mail system and DUKonline all use the same login data. When the password is changed, the new password also becomes valid for the other systems. Passwords can only be changed in DUKonline.

Infolink: <http://www.donau-uni.ac.at/student-pw-change>

Contact IT: edv.helpdesk@donau-uni.ac.at

DUKonline

DUKonline is Danube University Krems' course administration software. The Study Service Center (SSC) sends all students a PIN code by mail as soon as they commence their studies. This code must be used to activate the personal accounts. Once their accounts are active, students receive a personal Danube University Krems e-mail address (`firstname.lastname@edu.donau-uni.ac.at`).

Thereafter, all admin-related information is sent to this e-mail address. Forwarding to another e-mail address is possible, but must be set up by the students themselves.

The DUKonline user names and passwords are valid for all network services (Mail, Wi-Fi, Net-Storage) at Danube University Krems. Instructions on how to use these services and direct links can also be found in the personal DUKonline profile/"Visitenkarte?". DUKonline also provides students with information about the courses they have booked, the lectures and timetables. They can see their study status and print their study sheets and certificates at any time.

Link to login: <http://online.donau-uni.ac.at>

Help: <http://www.donau-uni.ac.at/dukonline>

Contact Study Service Center: + 43 (0)2732 893-2283, ssc@donau-uni.ac.at

e-Learning Platform Moodle

Moodle is a widely-used study management system. Besides making it possible to share scripts and other documents, its main purpose is to promote communication and teamwork. Study groups will find it useful when preparing topics (either individually or in teams) for project work; it provides various forms for feedback, enables documenting personal study progress and is a means of taking tests and written exams.

Moodle-supported courses feature the following:

- > The current study program
- > All scripts, documents and handouts
- > Important information about the course director
- > Forums and expert discussion panels with lecturers and fellow students
- > Feedback forms to evaluate the courses and lectures
- > Teamwork tools (e.g. Wikis)
- > Assignments (depending on the course design)
- > many other functions, as required.

Moodle runs independently of the Danube University's other systems. This means that changes to the sign-in name or password does not affect these other systems, and vice versa.

Link to e-learning platform: <http://moodle.donau-uni.ac.at>

General information about Moodle: http://docs.moodle.org/de/Was_ist_Moodle

Contact e-Learning: elearning@donau-uni.ac.at

University Library

The University's research library is open to the public, i. e. its facilities can be used by Campus staff and students as well as off-Campus visitors. The collection was compiled to support the courses and study programs at the Campus Krems and is continuously being enlarged.

Library accounts can be opened via DUKonline; the users are sent their login data promptly.

Help: <http://www.donau-uni.ac.at/bibliothek/anmeldung-dukonline>

Besides the classic methods of searching the shelves, or electronic research resources, specialist literature can be borrowed from other libraries or ordered via document delivery service.

Link to the Library: <http://www.donau-uni.ac.at/bibliothek>

Online University Library catalog: <http://www.donau-uni.ac.at/bibliothek/opac>

Search for outside scientific literature (e-journals/databases): <http://www.donau-uni.ac.at/bibliothek/digibib>

Contact Library/Course Enquiries: +43 (0)2732 893-2240, bibliothek@donau-uni.ac.at

The European Documentation Centre (EDC)

The official purpose of the EDC is to make information and publications of the European Union directly available to the public and, in particular, to research and education institutions such as Danube University Krems.

The EDC is a depository of books and brochures compiled according to their European relevance, and can be consulted via a database created in collaboration with the University. The collection contains material about competition policy, employment and social policy, energy policy, the European Single Market, environmental and consumer protection, research programs, education systems, etc. The latest data and information – for example, statistical data (EUROSTAT), green books and guidelines (EURLex), jobs posted by European institutions, contact data of EU officials, press releases of EU organizations – can be retrieved by means of web-based enquiries.

Link EDC: <http://www.donau-uni.ac.at/edc>

Online EDC catalog: <http://www.donau-uni.ac.at/bibliothek/opac>

Link to EU databases: <http://www.donau-uni.ac.at/de/service/edz/01271/index.php>

Contact EDC: +43 (0)2732 893 - 2235, edz@donau-uni.ac.at

Other Services and Information

Directions/Parking

<http://www.donau-uni.ac.at/route>

The Campus/Layout

<http://www.donau-uni.ac.at/en/service/campusplan>

FAQs

<http://www.donau-uni.ac.at/faq>

Campus Cultur

<http://www.donau-uni.ac.at/campusculture>

Campus Sports and Athletics

<http://www.donau-uni.ac.at/sports>

Financial Support, Grants and Scholarships

<http://www.donau-uni.ac.at/studygrants>

International Office

<http://www.donau-uni.ac.at/io>

Gender Equality

<http://www.donau-uni.ac.at/en/gender>

Food and Drink on Campus

<http://www.donau-uni.ac.at/gastronomy>

Alumni Club

<http://www.donau-uni.ac.at/en/alumni>

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Danube University Krems is specialized in academic continuing education and offers master's programs and courses in the fields of • Building & Environment • Education • Health & Medicine • Arts & Culture • Media & Communication • Migration & International Affairs • Psychotherapy & Social Services • Law & Administration as well as • Economics & Business Management. More than 8,000 students and 25,000 alumni from 80 countries, Danube University Krems is one of the leading providers of structured courses throughout Europe. The university combines more than 20 years of experience in postgraduate education with innovation in research and teaching and bears the AQ Austria seal of quality. Krems is located in the unique natural and cultural landscape of the Wachau Region, eighty kilometers outside of Vienna.

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