Information systems for students

www.donau-uni.ac.at/en/university/service
The information systems of Danube University Krems are ready to support your part-time studies. In the following brochure these systems are briefly introduced. Please find more descriptions in detail and instructions by clicking the links.

These systems are available:

**Information platform for students**
- DUKonline

**Learning management system**
- Moodle

**EDP Services**
- WLAN (eduroam)
- Email
- Password change

**Library account**
- University Library
- European Documentation Center
Information platform for students

DUKonline

DUKonline is the study administration software of Danube University Krems. At the beginning of your studies, you will receive a **PIN code** sent by email from the Service Center for Students (SCS), to activate your personal access.

After your login into DUKonline, your **business card** will appear. Here, you can access all relevant services and information concerning your studies. The **DUKonline password** is valid for the entire network services (WLAN, e-mail or NetStorage) of Danube University Krems.

After the account was activated, you will automatically be assigned a personal **email address** (firstname.lastname@edu.donau-uni.ac.at). All study-related information will be sent to this email address. You can set up a forwarding to another email address.

You can activate your account under the following link: [www.donau-uni.ac.at/dukonline](http://www.donau-uni.ac.at/dukonline)

If you have any questions, please contact the Service Center for Students: scs@donau-uni.ac.at | + 43 (0)2732 893-6000

Opening hours: Monday to Thursday from 8:00-16:00 | Friday from 8:00-14:00

Login **DUKonline**: [online.donau-uni.ac.at](http://online.donau-uni.ac.at)

Learning management system

Moodle

Moodle is the university-wide learning management system of Danube University Krems. Here you will find (digital) **learning resources** for the preparation and follow-up of attendance units (e.g., scripts, slide sets, study texts) as well as material for self-study (e.g., learning videos, self-learning quizzes, animations). All relevant course dates (attendance times, deadlines, ...) are listed in the **Moodle calendar**.

Furthermore, Moodle serves as a **communication platform**. Discussion forums provide you with information from instructors and the course administration, and you can exchange ideas with other students.

Moodle is also used as a **platform for taking exams**. They are held via Moodle, and you can submit various assignments (e.g., seminar papers, summaries, etc.) and receive feedback directly via the platform.

You will receive the access data from your course instructor!

**Changes to the Moodle password** do not affect the other systems of Danube University Krems, as Moodle runs independently.

If you have any questions, please contact the Service Center for Teaching Innovation and Digital Competence Development: elearning@donau-uni.ac.at

Login **Moodle**: [moodle.donau-uni.ac.at](http://moodle.donau-uni.ac.at)
EDP Services

The service institution EDV of Danube University Krems offers central IT services for students. In case any technical problems occur, a contact person is ready to help.

If you have any questions, please contact: tech.support@donau-uni.ac.at

WLAN (eduroam)

At Danube University Krems every seminar room is equipped with WLAN (Wireless LAN) you can access. Furthermore, WLAN is available in the library and in many public areas.

eduroam (Education Roaming) is an international project that enables users to access the WLAN infrastructure of numerous domestic and foreign educational institutions using the access data of their home network.

Find more information on eduroam here: www.donau-uni.ac.at/eduroam

Email

The email address assigned to you is usually firstname.lastname@edu.donau-uni.ac.at. A storage space of 100 MB is available for you. The mail data can be read by standard mail programs (SMTP, Pop3/IMAP) or any web browser.

Find information about your email here: www.donau-uni.ac.at/student-mail

Login email: mail.donau-uni.ac.at

Password change

The same login data is applicable for the EDP services WLAN, NetStorage, email and DUKonline. If you decide to change the password, the new password applies to all these services except for Moodle (being an independent system).

The password can only be changed in DUKonline!

Find the information needed on how to change your password here: www.donau-uni.ac.at/student-pw-change

If you have any questions, please contact: tech.support@donau-uni.ac.at, www.donau-uni.ac.at/techsupport
**Library account**
The publicly accessible university library of Danube University Krems is at your disposal, whenever you need to do some research work. The collection focus is directed on the study and teaching programs at the Campus Krems and the stock is regularly expanded.

**University Library**
At the beginning of your studies, a library account is automatically installed for you to manage your borrowings. By activating the PIN code in the DUKonline portal, our electronic resources are available to you remotely.

Apart from the classic search in the book holdings on-campus and the search in the electronic resources, it is possible to obtain specialized literature by using an interlibrary loan or article order.

For instructions and information on library accounts, research, and databases, visit: [www.donau-uni.ac.at/de/universitaet/service/bibliothek/anleitungen](http://www.donau-uni.ac.at/de/universitaet/service/bibliothek/anleitungen)

If you have any questions, please contact: bibliothek@donau-uni.ac.at | +43 (0)2732 893-2240
Opening hours: Monday from 9:00–13:30 | Tuesday to Friday from 9:00–21:00 | Saturday from 10:00–14:00

**European Documentation Center**
The European Documentation Center (EDC) is an all in one EU library, archive, and information center. Its task is to make EU documents and publications accessible for research and teaching, but also to the public.

You can search the collected print stock via the library’s online catalog. There, the extensive electronic resources are summarized in subject-specific databases.

You can find the online catalog of the EDZ at: [www.donau-uni.ac.at/bibliothek/opac](http://www.donau-uni.ac.at/bibliothek/opac)

If you have any questions, please contact: edz@donau-uni.ac.at
Opening hours: Monday from 9:00–13:30 | Tuesday to Friday from 9:00–21:00 | Saturday from 10:00–14:00
Die Donau-Universität Krems ist spezialisiert auf berufsbegleitende Weiterbildung. 
Als öffentliche Universität arbeitet sie mit ihrer Expertise in Lehre und Forschung an der 
Bewältigung gesellschaftlicher Herausforderungen und richtet ihr Studienprogramm danach aus. Sie wendet sich mit ihren Master-Lehrgängen und Kurzprogrammen in 
neun thematischen Feldern insbesondere an Berufstätige. Mit rund 8.000 Studierenden 
aus rund 85 Ländern verbindet die Donau-Universität Krems langjährige Erfahrung in 
wissenschaftlicher Weiterbildung mit Innovation und höchsten Qualitätsstandards in 
Forschung und Lehre. Die Universität führt das Qualitätssiegel der AQ-Austria. Krems 
liegt in der einzigartigen Natur- und Kulturlandschaft Wachau, 60 km von Wien entfernt.

Danube University Krems
The University for Continuing Education