

# Guide for International Students

Academic Year 2024/25

[www.donau-uni.ac.at/international](http://www.donau-uni.ac.at/international)





# Welcome to the University for Continuing Education Krems!

Dear students,

The team of the Service Center for International Relations at the University for Continuing Education Krems (Danube University Krems) welcomes you on campus. We congratulate you on your decision to enrich your education by making this international experience of studying with us.

The University for Continuing Education Krems is one of the pioneering institutions in Europe in the field of academic continuing education and a specialized institution in the sector of academic life-long learning. It is one of the leading providers of continuing education in Europe. Its students have very high expectations and prepare themselves for the next step in their careers, update their knowledge, acquire new skills, and develop their personal abilities – and you are now one of them!

Your international experience at the University for Continuing Education Krems does not only benefit you personally but also forms a crucial contribution to the internationalization of our institution. In order for you to have a smooth start and a fruitful time at our university, we want to offer you the best possible assistance during the preparation and time of your stay.

This guide provides with some orientation and the most important information necessary for a good start in Krems. It lists you with important contact details and offers you insight into our relevant internal processes. Furthermore, it introduces you to life in Austria and Krems. A stay in a foreign country is often connected to many questions regarding administration, insurance, visa, housing, cultural differences, language barriers, etc. The Service Center for International Relations is looking forward to support you throughout your stay and will be happy to assist you with any uncertainties or concerns that might come up.

You will experience an interesting, rewarding, and exciting time in Austria and we wish you all the best for your stay in Krems and your studies at the University for Continuing Education Krems.

The team of the Service Center for International Relations

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# Contents

<b>Service Center for International Relations</b>	<b>Page 4</b>
<b>Arriving in Austria</b>	<b>Page 7</b>
Admission to studies	Page 7
Admission to studies for exchange students	Page 7
Admission to studies for continuing education degree students	Page 8
Whom should I contact	Page 9
Passport and visa requirements	Page 10
Registration as a resident	Page 10
Insurance	Page 11
Working	Page 11
<b>Arriving at University</b>	<b>Page 12</b>
Campus	Page 12
Enrollment	Page 12
Internet and online system UWKonline	Page 13
<b>Life in Austria and Krems</b>	<b>Page 15</b>
Austria	Page 15
Krems	Page 15
Accommodation	Page 16
Public transport	Page 17
Banks	Page 19
Support services on gender/diversity topics	Page 19
Medical attention	Page 20
Mobile phones	Page 21
German courses	Page 21
Shopping	Page 22
Bars and restaurants	Page 23
Recreation	Page 23
Culture	Page 24
Cost of living	Page 25
<b>University for Continuing Education Krems</b>	<b>Page 27</b>
Facts and figures	Page 27
Faculties and departments	Page 28
Academic calendar	Page 28
Austrian grading system	Page 29
<b>Contact</b>	<b>Page 31</b>



# Arriving in Austria

## Admissions to studies

As a public (state) university focusing on continuing education, the University for Continuing Education Krems works with its expertise in teaching and research to overcome societal challenges. Our students are on average 40 years old, often studying in parallel to employment in so-called low-residency or part-time academic continuing education programs (Bachelor, Master, Academic Expert, Certified Programs) as well as in three PhD programs at either one of three faculties: Health and Medicine, Business and Globalization, and Education, Arts and Architecture.

Continuing education in higher education in Austria adheres to the Bologna structure (Bachelor – Master – PhD). These studies are specifically designed to meet the requirements of adult students.

There are specific requirements for admission, which depend on the **type** (Seminar, Micro-credential, Certified, Academic Expert, Bachelor, Master, MBA, LL.M. or PhD programs) and on the **academic field** (Arts & Culture, Building & Environment, Digitalization & Sensors, Economics & Business Management, Education, Health & Medicine, Law & Administration, Media & Communication, Migration & International Affairs, Psychotherapy & Social Services) of the study programs. For an overview of the study programs as well as for the requirements for admission to the desired studies, please see the course catalogue: [www.donau-uni.ac.at/en/studies/course-catalogue](http://www.donau-uni.ac.at/en/studies/course-catalogue).

## Admission to studies for exchange students

Check the requirements listed in the course catalogue via [www.donau-uni.ac.at/en/studies/course-catalogue.html](http://www.donau-uni.ac.at/en/studies/course-catalogue.html) and contact your university's international office, which will assist you with the application process. After your home university's exchange or Erasmus+ coordinator has nominated you by contacting the Service Center for International Relations, you can submit your online registration: [online.donau-uni.ac.at/DUKonline/wbsselbststregPerson.register](http://online.donau-uni.ac.at/DUKonline/wbsselbststregPerson.register), will receive more information on the further steps, and the learning agreement will be signed. For Erasmus+ exchange students and trainees, course fees are waived.

**To apply as an Erasmus+ exchange student or trainee, you will need to check [www.donau-uni.ac.at/en/university/service/servicecenter-for-international-relations/incoming](http://www.donau-uni.ac.at/en/university/service/servicecenter-for-international-relations/incoming) for the requirements.**

As a trainee, you may be admitted to studies if you come on an Erasmus+ traineeship, are enrolled at an university, and want to train in one of our laboratories, archives, at the document centre, etc., and there is a study program fitting the description of the traineeship at the respective department. If this is not the case, your official status at the university will be visitor (please see the guide for international staff and visitors).

## Admission to studies for continuing education degree students

**Non-EU/EEA students** should ideally start the process at least four months before courses start as you will need to

- > Be admitted, for which you may need to translate and or legalize your documents as well as pay the course fees and forward original documents via mail or courier to the university
- > Apply for visa, for which you will need your letter of admission (Erfüllung der Zulassungsvoraussetzungen/Zulassungsbescheid)

before arrival to Krems.

Start early, ideally at least four months before courses start. Check the requirements listed in the course catalogue and contact the contact person in charge of the study program. **Upload all required application documents** ([www.donau-uni.ac.at/en/studies/study-organisation/application.html](http://www.donau-uni.ac.at/en/studies/study-organisation/application.html)) to the Application/Online pre-registration portal ([online.donau-uni.ac.at/DUKonline/ee/ui/ca2/app/desktop/#/pl/ui/\\$ctx/logininfo?\\$ctx=design=ca2;header=max;lang=en](http://online.donau-uni.ac.at/DUKonline/ee/ui/ca2/app/desktop/#/pl/ui/$ctx/logininfo?$ctx=design=ca2;header=max;lang=en)).

Foreign documents must be eventually translated and/or legalized depending on the issuing country. See [www.donau-uni.ac.at/en/studies/study-organisation/application.html](http://www.donau-uni.ac.at/en/studies/study-organisation/application.html) for details.

**Complete all additionally required steps as specified by the individual study program** (i.e. interview). In case you are accepted, you will receive a "confirmation that requirements for admission have been met."

Non-EU/EEA students will need to further **pay the course fees** after receiving the invoice and **forward all required original documents** via mail or courier to the Service Center for Students. You will be issued a letter of admission (Zulassungsbescheid), which you may need in order to apply for visa in your country of residence.



# Whom should I contact

I am a ...

CE degree student	you will need to fulfill the requirements for <b>admission</b> and perhaps need a <b>visa</b> start the process at least 4 months ahead of studies	find an appropriate field of studies and contact the <b>Service Center for International Relations</b>
exchange student	with Erasmus+ funding and coming for a study exchange, apply until 15.06. for winter and 01.12. for summer term	contact the <b>Service Center for International Relations</b> regarding your Learning Agreement, see deadlines on the left
	with Erasmus+ funding and coming for a traineeship exchange at labs/archives/documentation center, etc. apply until 6 weeks before your stay	
researcher, teacher, trainee, intern, ...	coming as staff (with a <b>labour contract</b> with the university and/or on the payroll of the university)	contact the <b>Recruitment and HR Development Unit</b> for questions regarding recruitment and/or the <b>HR Management Unit</b> for questions regarding salary, labour law, tax law, social security, immigration law
	coming temporarily and as a visitor (with a stipend requiring a trilateral agreement or with a mobility programme)	find a supervisor at one of our <b>Faculties</b> and contact the <b>Service Center for International Relations</b> regarding your traineeship/mobility/stipend agreement at the latest 6 weeks before your stay

## Passport and visa requirements

Independently from your status as a student (exchange or degree student), you can apply for a “Residence Permit – Student” or for visas C or D, depending on a variety of factors. OeAD, Austria’s Agency for Education and Internationalisation, has set up a website, which can help you determine what you need in order to lawfully enter and live in Austria: [www.oead.at/en/to-austria/entry-and-residence/third-countries](http://www.oead.at/en/to-austria/entry-and-residence/third-countries). Most often, you will have to submit your application at the competent Austrian representative authority in your country of residence and await the decision there.

Beyond the traditional passport and visa requirements and starting November 10, 2024, Austria implements the Entry/Exit system. The Entry/Exist system (EES for short) registers short stays of non-EU citizens in the EU member states.

Please note that the general information above may not replace the need for detailed advice in individual cases. Despite all care in its research, we do not assume any liability for its accuracy, completeness, and topicality. Finally, when linking to other websites, we do not assume any liability for their contents. To assure a trouble-free application process, we strongly advise you to contact the competent Austrian representative authority in your home country for individual counselling.

## Registration as a resident

As an international student in Austria, you are subject to Austrian residential registration law. This means that you will need to register with the authorities within three days of your arrival to Austria. This concerns EU/EEA students just as it does non-EU/EEA nationals or Austrian nationals. The responsible authority for residential registration in Krems is:

**Bürgerservicestelle Krems located within City Hall.  
Obere Landstraße 4, 3500 Krems on the Danube  
Opening hours are Monday – Friday 8.00 – 12.00**

In order to register successfully, you need to bring your passport and a filled-out registration form. The registration form is available online under the following link: [www.krems.at/fileadmin/user\\_upload/Meldezettel.pdf](http://www.krems.at/fileadmin/user_upload/Meldezettel.pdf)

The registration form needs to be fully filled out and requires the signature of your landlord.

EU/EEA students who are staying in Austria for longer than three months will need to further acquire a Confirmation of Registration (Anmeldebescheinigung) within the first four months of their stay as documentation of their right of residence in accordance with Union law. You can also collect this document from Bürgerservicestelle when bringing your passport and your signed registration form. Before you leave Austria, at the end of your stay, you will need to deregister with the authorities. For that you need to hand in a filled out registration form without your landlord’s signature at Bürgerservicestelle.

## Insurance

Students applying for visas C or D and planning to stay in Austria for a maximum of six months will need travel health insurance valid in Austria for the duration of their stay and covering costs of more than € 30,000, as well as possible recovery and repatriation costs.

Students applying for a residence permit – student and planning to stay in Austria for longer than 6 months will need health insurance covering all risks, corresponding to the Austrian national health insurance (i.e. no waiting periods, cost caps, exclusions of risks, etc.).

During your stay at the University for Continuing Education Krems, a part of your tuition money will be used to cover your ÖH fee, which is a fee paid to the Austrian National Union of Students and enables you to employ all services offered by them. These services also incorporate an accident and liability insurance fee, which covers events happening on campus or that are directly related to your studies (accidents happening on your way to university, during a field trip, etc.). The **ÖH insurance**, however, does not cover any leisure incidents or accidents and does not include health insurance coverage.

Austria upholds an insurance agreement with several countries, which means that if you are a citizen of one of the following countries, you most likely will not need any extra insurance. However, you should consult with your insurance company before your departure in order to make sure your coverage is operative in Austria.

The countries Austria upholds an insurance agreement with are: EU/EEA countries and Bosnia and Herzegovina, Northern Macedonia, Montenegro, Serbia and Turkey.

For students not holding any of the above mentioned citizenships, it is necessary to independently secure medical, accident, and liability insurance for the time of their stay.

You can find more information about insurance on the homepage of OeAD, Austria's Agency for Education and Internationalisation: [www.oead.at/en/to-austria/entry-and-residence/residence-permit-student-no-mobility-programme/#insurance](http://www.oead.at/en/to-austria/entry-and-residence/residence-permit-student-no-mobility-programme/#insurance).

## Working

Whether or not you are allowed to work in Austria depends on your nationality, the kind of work you would like to undertake and, for non-EU/EEA nationals, on the kind of visa or residence title. For more information, please see: [www.oead.at/fileadmin/Dokumente/oead.at/KIM/Nach\\_Oesterreich/Einreise\\_und\\_Aufenthalt/Datenbank\\_Einreise\\_Aufenthalt/Infoblatter/Englisch/Allgemeine\\_Info\\_-\\_Arbeiten\\_en.pdf](http://www.oead.at/fileadmin/Dokumente/oead.at/KIM/Nach_Oesterreich/Einreise_und_Aufenthalt/Datenbank_Einreise_Aufenthalt/Infoblatter/Englisch/Allgemeine_Info_-_Arbeiten_en.pdf).

# Arriving at University

## Campus

For your guidance and orientation on campus you can use our interactive campus plan: [www.youtube.com/watch?v=9gji3CgciXY](http://www.youtube.com/watch?v=9gji3CgciXY).

When enrolling at the University for Continuing Education Krems, you will most often (exchange students on short-term stays are exempted) receive a student identity card. With this card you will be able to enter the university buildings and campus grounds. The opening hours of our university are Monday to Sunday, 07:00 until 22:00. Your student identity card does not grant you access to our parking garages. For parking, you will need a parking card which can be issued by your study program coordinator before the beginning of your studies. For further information please contact your study program coordinator.

## Enrollment

Exchange students will be enrolled for the period of their stay after completing the online registration in the Application/Online pre-registration portal: <https://online.donau-uni.ac.at/DUKonline/wbselbstreg-Person.register>. You will receive a personal PIN-code for the university's studies management system UWKonline based on your enrollment at your home university and you will not pay course fees if you are an Erasmus+ exchange student.

Degree students also have to complete the online registration and will receive a letter containing the personal PIN-code for the university's studies management system UWKonline and will have to pay the course fees after receiving an invoice. You will then have to present your original documents in person upon arrival or send them via mail in order to be enrolled.

No matter whether you are an exchange or degree student, with your personal student account in UWKonline, you have unrestricted access to the course catalogue, timetables, your academic status, exam certificates, etc. A „Guide for Students“ explains how to use it: [www.donau-uni.ac.at/dam/jcr:8643ae8b-be4b-4125-b127-74da24d495ee/Guide-for-Students-UWKonline%2010.23.pdf](http://www.donau-uni.ac.at/dam/jcr:8643ae8b-be4b-4125-b127-74da24d495ee/Guide-for-Students-UWKonline%2010.23.pdf).

Further, please make sure to pick up your StudentServiceCard upon arrival. The card is both student ID and library card and further allows you to participate in the Campus Sports and Campus Culture programs and secures you free WiFi.

## Internet and online system UWKonline

UWKonline is our student platform. It provides you with information about your times tables and programs, your personal enrollment status and so on. In UWKonline, you can print your Enrollment Confirmation, check your payment status, your grades and much more. It is your personal online management tool for your studies at the University for Continuing Education Krems.

After enrollment, you will receive a PIN code with which you can access your account. Once your account is active, you automatically receive a University for Continuing Education Krems e-mail address.

**UWKonline: [online.donau-uni.ac.at/DUKonline](https://online.donau-uni.ac.at/DUKonline)**

For registration, please click on the key icon at the top right. Select “Enter your PIN code here” in FIRST REGISTRATION – STUDENTS and enter the following information:

- > PIN Code
- > Student Number
- > Date of Birth.

The system will then automatically assign you a user name. Please remember that name. As soon as you change your password, your access will be activated.

There is free Wi-Fi all over campus.



# Life in Austria and Krems

## Austria

Austria lies at the very heart of Central Europe bordered by eight countries, which are Germany, the Czech Republic, Slovakia, Hungary, Slovenia, Italy, Liechtenstein, and Switzerland. The official language is German but you will soon find that the majority of its around 9 million inhabitants speaks local dialects. Austria consists of nine federal states: Burgenland, Carinthia, Lower Austria (to which Krems belongs to), Salzburg, Styria, Upper Austria, Vienna (simultaneously the largest city and the country's capital), Tyrol and Vorarlberg. Beyond Vienna, the major urban areas of Austria are Graz, Linz, Innsbruck, and Salzburg, which are all just a short train ride from Krems. In 1995, the country joined the European Union, signed the Schengen Agreement, and adopted the Euro as its official currency in 1999.

Austria's landscape varies considerably. Around two thirds of the country are covered by the Alps, which make for a beautiful scenery full of picturesque lakes and great hiking routes through beautiful nature. To the East, Austria is rather flat and fertile. Eastern Austrian regions, including Krems, are especially famous for their wine. Europe's only major river flowing eastwards, the Danube, also passes through the country. The country's north is shaped by the Bohemian Forest, resulting in a hilly and forested landscape. Austria lies in the Central European transitional climatic zone, resulting in warm summers and snowy winters.

## Krems

Krems an der Donau (Krems upon the Danube) is the fifth-largest city of Lower Austria, located around 60 kilometers west of Vienna and home to approximately 25,000 inhabitants. In Krems, the rivers Danube and Krems meet at the eastern end of the idyllic Wachau valley, formed by the Danube River and listed on the UNESCO List of World Heritage Sites.

The abundance of historic buildings and architecture from the middle ages in the center of Krems tells of its meaningful past. The community, already mentioned in the year 995 as "urbs chremisa", was once the center of salt and wine trading and is one of the oldest towns in the country. You can still feel a medieval touch when hiking through the Wachau valley, which is framed by many fortresses and ruins. Its connection with its history and its vicinity to breathtaking nature combined with its lively atmosphere resulting from many cafés, restaurants and shops around the city offer the perfect place for your studies.

## Accommodation

When looking for accommodation in Krems, you can either choose between a single or double room in one of its three students residences or private accommodation, which would be for example a room in a shared flat. Please be aware that many lease contracts are closed on a term basis only, which means you will most likely have to rent a room for a minimum of six months.

The student residence **Kolping Campus Krems** is located directly on campus. Find further information under the following link: [www.krems.kolping.at](http://www.krems.kolping.at).

The student residence **Europazentrum Krems** is also close to campus. It offers a few single rooms and various double rooms. Please find further information under the following link: [www.oejab.at/studierende-jugend/studierendenwohnheime/krems](http://www.oejab.at/studierende-jugend/studierendenwohnheime/krems).

The student residence **STUWO Krems** is very modern and offers more single rooms but is located a bit further from campus. Please find further information under the following link: [www.stuwo.at/en/dormitories/krems/](http://www.stuwo.at/en/dormitories/krems/).

**Private accommodation** can be found under the following web addresses:

[www.stik.at](http://www.stik.at)

[www.wg-gesucht.de/en](http://www.wg-gesucht.de/en)

[www.facebook.com/groups/KremserStudentPinboard](https://www.facebook.com/groups/KremserStudentPinboard).

The **Austrian National Union of Students** and **ESN Krems** can also help you find accommodation:

[www.oeh.ac.at/wohnen](http://www.oeh.ac.at/wohnen)

[krems.esnaustria.org/partners/uniplaces](http://krems.esnaustria.org/partners/uniplaces).

The online platform **Willhaben** (a virtual market) lists additional rooms and apartments in German.

[www.willhaben.at](http://www.willhaben.at).

You can also find these links on **our homepage**:

[www.donau-uni.ac.at/en/university/campus-krems/studying-in-krems](http://www.donau-uni.ac.at/en/university/campus-krems/studying-in-krems).

It is also possible to look for accommodation in neighbouring places like Mautern or Paudorf which have very good public transport connections to Krems.



## Public Transport

Krems is accessible by train and car. There are direct train connections to Vienna, where you will find the nearest airport, and to Lower Austria's capital St. Pölten, both railway stations offering stops for international travelers from/to Germany, Switzerland, Hungary, Italy, Belgium, Romania, Czech Republic, Slovakia, etc.). When arriving by train from Vienna or St. Pölten, the buses 717 and 1 will take you directly to campus.

A nextbike ([www.nextbike.at/en/niederoesterreich](http://www.nextbike.at/en/niederoesterreich)) rental station is also positioned directly at the station in Krems, should you prefer to travel by bike (8 minutes).

For railway information such as prices, reductions and timetables, you can contact the Service Center for International Relations or consult the Austrian Federal railways' homepage: [www.oebb.at/en](http://www.oebb.at/en).

When arriving to Austria by plane, the best way to get to Krems is to take a train from Vienna International Airport to St.Pölten and then switch to the train to Krems. The best public transport connections, not only from the airport, including all sorts of transportation means can be looked up via the following link: [fahrplan.oebb.at/bin/query.exe/en](http://fahrplan.oebb.at/bin/query.exe/en).

In case you are arriving in Krems by car and should encounter any problems like damage, a flat tire or a breakdown, you can check whether your insurance or motorist club has an agreement with any of the following two companies and call them for help:

**ÖAMTC: 120**

**ARBÖ: 123**

Krems also offers a variety of taxi companies:

Taxi Fries	Schrebergasse 8	0664 / 210 33 55
Taxi Simhandl	Hohensteinstraße 11	02732 / 721 21
Rittner Taxi	Kremstalstraße 105	02732 / 208
Shägy Taxi	Rehberger Hauptstrasse 63	02732 / 830 83 and 0664 / 933 12 33
Easy Taxi	Bahnhofplatz 11	02732 / 771 00
Taxi Adler Krems	Weinzierl 120/5	0676 / 434 34 31 and 0664 / 154 06 04
Taxi 4You Krems	Hafenstraße 30	0676 / 434 34 31
Weiss Taxi Krems	Bahnhofplatz 14/12	02732 / 816 00
Brani Taxi Krems	Gewerbeparkstraße 25	02732 / 778 00
Keyif Taxi Krems	Obere Landstraße 18	0676 / 555 53 34



## Banks

In Austria, practically every bank branch has an ATM machine accessible 24/7 where you can take out money. The machines usually accept any foreign Maestro Cards, MasterCard, Visa, American Express, and Diners Cards and also Cirrus and VisaPlus Cards that belong to the mentioned payment systems. Many but not all hotels, restaurants, gas stations, and shops accept credit cards.

You should be aware that most purchases in Austria are still paid in cash. You will need a confirmation of residential registration for opening an Austrian bank account, no matter if at a local bank or an online bank. We strongly recommend all people studying and living in Austria to open a SEPA (Single Europe Payments Area) bank account in order to avoid transaction fees.

## Support services on gender/diversity topics

The University for Continuing Education Krems places great importance on promoting a diversity-oriented and discrimination-free university culture in everyday work and study. For any questions regarding equality and diversity, the **Office for Equality, Gender and Diversity** ([www.donau-uni.ac.at/en/university/about/equality-and-gender-studies.html](http://www.donau-uni.ac.at/en/university/about/equality-and-gender-studies.html)) is available and happy to assist you. The office is responsible for promoting and implementing measures that contribute to equality, women's advancement, gender mainstreaming, and fostering the gender dimension in research and teaching.

If you have questions, for example, about facts and figures in regards to equality at the University for Continuing Education Krems, gender and diversity dimensions in your study contents, or specific incidents related to your gender identity or other personal diversity characteristics, you are welcome to reach out to a staff member with your inquiries or concerns. We will then assess whether the Office for Equality, Gender, and Diversity can assist you or if there are other departments within the university or beyond that can provide support.

Additionally, here is a collection of links that may be of general help:

- > Counselling and communication facilities for homosexual, bisexual, intersexual, asexual, queer and transgender persons – [sozialinfo.noel.gv.at/content/en/9/SearchResults.do?keyword=LGBTIQ%2B](http://sozialinfo.noel.gv.at/content/en/9/SearchResults.do?keyword=LGBTIQ%2B)
- > LGBTIQ Refugees Touching Base – [queerbase.at/blog/lgbtiq-refugees-touching-base/](http://queerbase.at/blog/lgbtiq-refugees-touching-base/)
- > Safespace on Campus (run by Karl Landsteiner University) – [www.kl.ac.at/en/safespace](http://www.kl.ac.at/en/safespace)
- > VIMÖ – Association of Intersex People Austria – [vimoe.at](http://vimoe.at)
- > DISRUPT. Association for Discrimination and Racism-Critical Educational Work and for Political Participation – [www.disruptverein.at](http://www.disruptverein.at)
- > Association Non-Binary – [venib.at](http://venib.at)

## Medical Attention

In case you get sick or injured during your time in Krems, there are plenty of doctors and a hospital you can turn to. In case you need assistance finding a physician, the Service Center for International Relations will be happy to help. If you need to buy medication outside of the regular opening hours you can consult the following homepage to check which pharmacies in Krems work night and emergency shifts that day: [apo24.at/apotheken/nachtdienste/niederoesterreich](http://apo24.at/apotheken/nachtdienste/niederoesterreich).

Shifts rotate and each night, another pharmacy will be open.

In case you need a doctor during the weekend or during the night or if you feel too weak and sick to go outside to consult with one in person, you can call the emergency number 141 and a doctor will see you at your home. Should you find yourself in more severe medical trouble, you can seek medical help at the hospital in Krems or call an ambulance by dialing 144.

The most **important emergency numbers** in Austria are:

**Fire Department: 122**

**Police: 133**

**Ambulance: 144**

**International European Emergency number: 112**

On campus we have an University Outpatient Clinic for Psychosomatic Medicine and Psychotherapy. They treat moderate to severe illnesses with the following main symptoms: depression, anxiety, trauma (post-traumatic stress disorder), pain (for somatoform disorders) and disturbed sleep. You would need a referral from a specialist psychiatrist first and can then contact the clinic.

Telephone registration and consultation hours:

Mon–Wed, 10:00–11:00 and 14:00–15:00

Phone: +43 (0)2732 893-5650.

## Mobile Phones

When arriving in a foreign country, one of the first questions that comes up is what to do with your mobile phone. In Austria you will have two options. First you will need to make sure your phone is unlocked. Then you can either get yourself a phone contract or you can organize yourself a pre-paid card (Wertkarte). In most cases, when signing a contract, you are dealing with a minimum commitment of 12 months. This option can be relevant for you if you are planning to stay in Austria for longer than 12 months and to use your phone very frequently. If you are staying in Austria for a shorter period of time, a pre-paid SIM card is probably the better option for you. You can buy credit vouchers of usually € 10, € 20 or € 50 and upload the credit to your phone. You can activate your card by entering the code on the voucher into your phone. Once the credit is used up, you can reload your phone by purchasing new vouchers that are being sold at your phone company's stores, most electronic stores, post offices, kiosks, supermarkets, and gas stations.

## German Courses

There are several organizations in Krems offering German language courses. The most popular are:

- > Volkshochschule Krems – [www.vhs-krems.at/english](http://www.vhs-krems.at/english)
- > Sprachenstudio Krems – [info@sprachenstudio.at](mailto:info@sprachenstudio.at)

## Shopping

Shop opening hours in Austria might significantly differ from the ones you are used to from your home country.

On Saturdays, shops usually close around noon. Grocery stores form an exception and usually open earlier and stay open longer, resulting in average opening hours from 7:30–19:30. These times can slightly vary depending on the store. On Sundays and public holidays, shops in Austria are closed.

**Public Holidays** in Austria are:

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1<sup>st</sup> January – New Year

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6<sup>th</sup> January – Epiphany

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Easter Monday

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1<sup>st</sup> May – Labor Day

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Ascension Day

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Whitmonday

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Corpus Christi

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15<sup>th</sup> August – Assumption Day

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26<sup>th</sup> October – Austrian National Holiday

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1<sup>st</sup> November – All Saints' Day

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8<sup>th</sup> December – Feast of the Immaculate Conception (most but not all stores stay open that day)

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25<sup>th</sup> December – Christmas Day

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26<sup>th</sup> December – St. Stephen's Day/Boxing Day

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An exact holiday calendar for Austria you find here, comprising legal (§) and other holidays for all Austria as well as differences between the federal states (by NÖ = Lower Austria): [www.feiertage-oesterreich.at/en/2024](http://www.feiertage-oesterreich.at/en/2024).

## Bars and Restaurants

In Krems, there are many good restaurants, authentic “Heurige” (wine taverns serving snacks), cozy cafés, and lively bars. You will neither have to stay hungry on campus. There are a cafeteria and several restaurants and cafés in immediate vicinity or even on campus grounds like:

- > 2STEIN – [www.2stein.at](http://www.2stein.at)
- > Café.virginier/Cafeteria – [www.mensen.at](http://www.mensen.at)
- > Filmbar im Kesselhaus – [www.filmbar.at](http://www.filmbar.at)
- > DenkBar – [www.denkbar.bar](http://www.denkbar.bar)

Restaurants serve traditional but also international dishes and leave almost nothing to be desired. A restaurant guide can be found on the city’s homepage: [www.krems.info/en/enjoyment](http://www.krems.info/en/enjoyment).

## Recreation

Strolling through its medieval alleyways, tasting wine in closed-down monasteries, relaxing in a café by the street, and amusedly smiling in the museum of caricatures: art and culture can be experienced and lived in Krems. The folk music festival “Glatt & Verkehrt”, the Donaufestival, and the exhibitions at the internationally renowned Art Center Krems are the highlights of the town’s annual event calendar. Upcoming events can be found under the following link: [events.krems.at](http://events.krems.at).

Krems is a traditional educational town- with more than 25 schools and high schools attended by nearly 20,000 students. The environment of Krems is richly furnished with restaurants, hotels, guest-houses and students’ hostels, as well as leisure-time and cultural facilities. The environment of the Wachau, its exquisite wines and brandies and numerous sports facilities contribute in significant measure to the quality of life of students at the University for Continuing Education Krems.

Furthermore, the University for Continuing Education Krems is an ideal starting point for jogging, cycling, playing squash and tennis, or simply for taking a walk through the vineyards. Oarsmen and swimmers can pursue their hobbies in the nearby Danube river or in the public pool: [www.badearena.at](http://www.badearena.at).

During winter time, you have the opportunity to take advantage of the outdoor ice skating rink while you can enjoy the city’s beach volleyball courts, soccer fields and tennis courts during summer. At night you can hang out in one of the town’s bars or go to one of the two **movie theatres**:

- > Cinemaplexx Krems – [www.cinemaplexx.at](http://www.cinemaplexx.at)
- > Kino im Kesselhaus – [www.kinoimkesselhaus.at](http://www.kinoimkesselhaus.at).

Nearby **attractions and sights** include:

- > LOISIUM Wine World – [www.loisium.com/en/weinwelt-langenlois](http://www.loisium.com/en/weinwelt-langenlois)
- > Benediktinerstift Göttweig – [www.stiftgoettweig.at](http://www.stiftgoettweig.at)
- > Castle Grafenegg – [www.grafenegg.com/en](http://www.grafenegg.com/en)
- > Melk Abbey – [www.stiftmelk.at/en](http://www.stiftmelk.at/en)
- > Dürnstein – [www.duernstein.at/en](http://www.duernstein.at/en)
- > Castle Ruins Aggstein – [www.ruineaggstein.at/en](http://www.ruineaggstein.at/en)
- > Castle Schallaburg – [www.schallaburg.at](http://www.schallaburg.at)
- > Winzer Krems – [www.winzerkrems.at/en](http://www.winzerkrems.at/en).

Additionally, do not miss stopping at a so-called “Heuriger” in order to enjoy budget-friendly local wine and food culture. There are many of these traditional localities in and around Krems.

From Krems, it is only a short train ride to Austria’s capital Vienna. Seize a free afternoon for exploring this cultural and lively metropolis in the heart of Europe. Stroll through the parks of Schönbrunn Castle, marvel at the architecture of the Hundertwasser buildings, take a walk along the famous ring street or simply enjoy a traditional “Sachertorte” and a Viennese coffee in one of its plenty coffee houses.

## Culture

Krems offers a rich historical and cultural landscape. The Kunstmeile Krems (art mile), comprising the Kremser Kunsthalle (art gallery) which is Austria’s only museum of cartoon and caricature, pictorial satire and critical graphics, attracts visitors from all over the world. The University for Continuing Education Krems is part of the Kunstmeile and is a regional cultural meeting point due to its own range of public art. It wants to promote the confluence of art and science as well as to build a bridge between different cultures. When our campus was built, several publicly funded art projects were included in its design. One aspect of Campus Culture ([www.donau-uni.ac.at/en/university/service/campus-culture](http://www.donau-uni.ac.at/en/university/service/campus-culture)) is the Campus Choir called “**CHORyphäen**” that is open to everybody in order to bring together members of University for Continuing Education Krems with people from the region. Furthermore, Krems offers a rich program in theatre productions and music concerts.



## Cost of living

You can expect to spend around € 1,220–€ 1,320 per month for living, food and utilities in Krems. These costs can be approximately split among the following factors:

Average living costs per month:

- > Accommodation (incl. heating, electricity): € 500–€ 600
- > Food: € 300
- > Public transport: € 40
- > Study and personal requirements (book, spare time, etc.): € 380
- > TOTAL Monthly expenses: € 1,220–€ 1,320

Also good to know: A beer in a bar is around € 6–7, meals in the cafeteria start from € 8, a nice average dinner in a restaurant will cost you around € 28 per person.



# University for Continuing Education Krems

In 1995, the University for Continuing Education Krems, which had been founded one year previously, moved into the premises of an old tobacco factory, a characteristic industrial building dating back to the start of the 20<sup>th</sup> century.

Since October 2005, the University for Continuing Education Krems has been a campus university. Spanning an area of 34,000 square meters, the campus is utilized jointly by University for Continuing Education Krems, IMC University of Applied Sciences Krems and Karl Landsteiner University of Health Sciences. It is equipped with state of the art teaching and research facilities, comfortable accommodations, a varied range of food services, and an arthouse cinema. It offers the ideal environment for learning, research, and living.

In August 2008, the campus was further extended via the service center "Campus West". It complements the existing services for students and university staff in an optimal way by providing a hotel, restaurants, a fashion house, a hairdresser, a wellness and fitness center, office and training spaces and a car park. The modern adaptation of the old tobacco factory and the new premises at "Campus Krems" offer students and teachers an open and motivating environment that promotes innovation. Next to the already mentioned modern teaching and research spaces, the facilities also include a library, an auditorium, a cinema, and a variety of restaurants.

In 2024, around 700 staff members and over 8,000 students from more than 90 countries worked, studied and did research at the University for Continuing Education Krems. The University for Continuing Education Krems combines ongoing innovation in research and teaching with the highest standards and holds the seal of quality of the Agency for Quality Assurance and Accreditation Austria (AQ Austria).

## Facts and Figures

### To give you an idea about our university: Students during the winter term 2023/24

- > Total number of students: 8,074
- > From 99 countries
- > Average age: 39 years
- > Female students: 52%
- > Students from foreign countries: 26%
- > Total number of alumni: ca. 32.000

### Financing

- > Total budget: EUR 65 million
- > Self-financing ratio: 56%
- > Financial support from the Federal Government and the State of Lower Austria: 44%

## Faculties and Departments

### Faculty of Health and Medicine

Department for Biomedical Research  
 Department for Dementia Research and Nursing Science  
 Department for Evidence-Based Medicine and Evaluation  
 Department for Health Sciences, Medicine and Research  
 Department for Clinical Neurosciences and Preventive Medicine  
 Department for Psychosomatic Medicine and Psychotherapy  
 Department for Economy and Health

### Faculty of Business and Globalization

Department for E-Governance and Administration  
 Department for European Policy and the Study of Democracy  
 Department for Migration and Globalisation  
 Department for Legal Studies and International Relations  
 Department for Management and Economics  
 Department for Knowledge and Communication Management

### Faculty of Education, Arts and Architecture

Department for Building and Environment  
 Department for Higher Education Research  
 Department for Integrated Sensor Systems  
 Department for Arts and Cultural Studies  
 Department for Continuing Education Research and Educational Technologies

## Academic Calendar

**Winter term** starts at the beginning of October, ends at the end of February

**Summer term** starts at the beginning of March, ends at the end of September

The current academic-year planning you find here: [www.donau-uni.ac.at/en/studies/study-organisation/term-dates](http://www.donau-uni.ac.at/en/studies/study-organisation/term-dates)

The mentioned dates are general term dates. Please always ask your specific study program coordinator about the exact dates.

## Austrian grading system

According to §72(2) of the Austrian University law, the Austrian grading system is the following:

- > Sehr Gut (1) – excellent
- > Gut (2) – good
- > Befriedigend (3) – satisfactory
- > Genügend (4) – sufficient
- > Nicht Genügend (5) – fails shall be graded as insufficient



# Contacts

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## Service Center for International Relations

Phone: +43 (0)2732 893-5462

E-mail: [international@donau-uni.ac.at](mailto:international@donau-uni.ac.at)

Address: University for Continuing Education

Campus Krems, Tract M, Ground floor, 0.352

[www.donau-uni.ac.at/en/international](http://www.donau-uni.ac.at/en/international)

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## Service Center for Students

Phone: +43 (0)2732 893-6000

E-mail: [scs@donau-uni.ac.at](mailto:scs@donau-uni.ac.at)

Address: University for Continuing Education

Campus Krems, Tract L, Ground Floor

[www.donau-uni.ac.at/en/scs](http://www.donau-uni.ac.at/en/scs)

---

## Infopoint

Phone: +43 (0)2732 893-6000

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Address: University for Continuing Education

Campus Krems, Tract L, Ground Floor

[www.donau-uni.ac.at/en/infopoint](http://www.donau-uni.ac.at/en/infopoint)

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## Working Group on Equality Issues

Phone: +43 (0)2732 893-2366

E-mail: [akgbuero@donau-uni.ac.at](mailto:akgbuero@donau-uni.ac.at)

Address: University for Continuing Education

Campus Krems, Trakt M, Room 3.309

[www.donau-uni.ac.at/en/university/organization/boards/committee-for-equality-issues](http://www.donau-uni.ac.at/en/university/organization/boards/committee-for-equality-issues)

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## ÖH (Austrian National Union of Students)

Phone: +43 (0)2732 893-2045

E-mail: [buero@oeh-duk.at](mailto:buero@oeh-duk.at)

[oeh-uwk.at/en](http://oeh-uwk.at/en)

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## Erasmus Student Network (ESN Krems)

[de-de.facebook.com/ESN.Krems](https://de-de.facebook.com/ESN.Krems)

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## OeAD, Austria's Agency for Education and Internationalisation

[www.oead.at/en](http://www.oead.at/en)

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## Legal Services for Foreigners (Helping hands)

[www.helpinghands.at](http://www.helpinghands.at)

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The University for Continuing Education Krems specializes in academic continuing education for working professionals. As a public university for continuing education, it works with its expertise in research and teaching to overcome societal challenges and tailors its study programs to address them. The continuing education study programs cover ten fields of study and meet the specific requirements of students with work experience. With over 8,000 students coming from more than 90 countries, the University for Continuing Education Krems combines its many years of experience in university-based continuing education with innovation to provide outstanding quality in research and teaching at an international level. The University holds the AQ Austria quality seal. Situated 60 km from Vienna in the alluring world heritage region Wachau, Campus Krems is a highly attractive location.



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