Welcome

Dear students,

We as the team of the Service Center for International Relations at Danube University Krems are happy to welcome you to our Campus. We congratulate you on your decision to enrich your education by making this international experience of studying with us.

The Danube University Krems for Continuing Education is one of the pioneering institutions in Europe in the field of university-based advanced education and a specialized institution in the sector of life-long learning. It is one of the leading providers of further education courses in Europe. Its attendees are students with very high expectations who prepare themselves for the next step in their careers, update their knowledge, acquire new skills and develop their personal abilities – and you are now one of them!

Your international experience at Danube University Krems does not only benefit you personally but also forms a crucial contribution to the internationalization of our institution. In order for you to have a smooth start and fruitful time at our university we want to offer you the best possible assistance during the preparation and time of your stay.

This guidebook will provide you with some orientation and the most important information necessary for a good start in Krems. It provides you with important contact details and offers you some insight into our relevant internal processes. Furthermore, it introduces you to life in Austria and Krems. Especially in the beginning of your stay in a foreign country you might have many questions regarding administration, insurance, visa, housing etc. and there might also be some situations where misunderstandings or confusions arise, potentially owed to cultural differences, the language barrier or other reasons. We as the Service Center for International Relations are looking forward to support you throughout your mobility and we will be happy to assist you with any uncertainties or concerns that might come up.

You will experience an interesting, rewarding and exciting time in Austria and we wish you all the best for your stay in Krems and your studies at Danube University Krems.

The team of the Service Center for International Relations
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Service Center for International Relations

Ms. Simone Daxecker
Mobility Coordinator
Phone: +43 (0)2732 893-2165
Email: simone.daxecker@donau-uni.ac.at
Address: Danube University Krems,
Service Center for International Relations
Wing N, Ground Floor, Room H 0.016a

- Student mobility
- Staff mobility

Ms. Ana-Maria Simionovici
Head of Service Center of International Relations
Phone: +43 (0)2732 893-2166
Email: ana-maria.simionovici@donau-uni.ac.at
Address: Danube University Krems,
Service Center for International Relations
Wing N, Ground Floor, Room H 0.016b

- International partnerships and cooperation
- Internationalization @ Home

Ms. Simone Kampleitner
Office
Phone: +43 (0)2732 893-2167
Email: simone.kampleitner@donau-uni.ac.at
Address: Danube University Krems,
Service Center for International Relations
Wing N, Ground Floor, Room H 0.016a

Tuesday – Thursday 9.00 – 12.00
and upon individual consultation
Passport and visa requirements depend on your nationality. As EU or EEA citizens you only need to follow up the steps as explained in the next chapter “Registration as a resident”. You will also be allowed to work in Austria without any restrictions. However, please make sure that your health and liability insurance is also operative in Austria.

If you are a third-country citizen and you plan on coming to Krems as a degree student and not as an exchange student, which means that you will be staying for longer than six months, you will need to acquire a “Residence Permit – Student”. You will have to submit your application for this residence permit at the competent Austrian representative authority in your country of residence and await the decision there. The issuance of a permit may take three to six months so make sure you apply for it in time! Students holding a citizenship allowing them to enter Austria visa-free can apply for a residence permit-student immediately after their arrival in Austria. The application needs to be made immediately as the issuing authority has a service goal of 90 days to reach a decision starting from the date they receive a fully completed application including a set of copies. If you submit an incomplete application it cannot be guaranteed that you will receive a decision within 90 days. Please note that an open application does not allow you to remain in Austria longer than specified in your visa or visa-free stay. If you can enter Austria visa-free or with a valid visa we encourage you to apply for the residence permit-student after your arrival in Austria. However, when doing so it is very important that you make sure to collect all necessary documents in your country of residence and bring them with you. Information about sufficient health insurance can be found on the homepage of the Austrian Agency for International Mobility (OeAD): https://oead.at/en/to-austria/entry-and-residence/residence-permit-student-mobility-programme/#insurance

A good option for securing private insurance is the health insurance „Feel Safe“. When collecting your Police clearance certificate in your country of residence, please have it legalized and make sure that it is not older than 3 months at the moment of application.

Third country students with a “Residence Permit – Student” can apply for a work permit in Austria for up to 20 hours per week. Family members including spouses, partners in a civil union and unmarried minors of a student holding a “Residence Permit – Student” can apply for a “Residence Permit – Family”. They will also have to apply for this title at the competent Austrian representative authority in their home country. The “Residence Permit – Student” entitles its holders to travel through other Schengen countries and to stay in these countries for a maximum duration of 90 days within 180 days.

You can find a checklist of all the necessary documents for a successful application for a “Residence Permit – Student” or “Residence Permit – Family” under the following link on the homepage of the Austrian Agency for International Mobility (OeAD): https://oead.at/en/to-austria/entry-and-residence/residence-permit-student-no-mobility-programme/.
Should you be a third country citizen coming to Krems as an exchange student taking part in a mobility program that lasts less than six months but longer than three months you can apply for a Visa D. This visa entitles you to enter Austria and to stay for up to six months. As a holder of a Visa D you can travel through the Schengen-zone for 90 days within these six months. You need to apply for your visa at the competent Austrian representative authority in your home country. You cannot apply earlier than three months before your planned departure and you should not apply later than 15 days prior to your travels. We recommend applying for the visa at least four weeks before intending to enter Austria. Family members can also apply for a Visa D at the competent Austrian representative authority in their country of residence. They will not be permitted to work during their time in Austria. A checklist of all documentation necessary for a successful visa application can be found under the following link on the homepage of the Austrian Agency for International Mobility: https://oead.at/en/to-austria/entry-and-residence/visa-c-or-visa-d/.

Should you be a third-country national coming to Austria as part of a mobility program and staying longer than six months you will need to apply for a “Residence Permit – Student”.

Japanese citizens can enter Austria and stay for up to 180 days without requiring a visa.

Third country nationals who are holding a “Residence Permit – Student” from another EU country (exempt are students from the UK, Ireland and Denmark) and who are coming to Krems as an exchange students participating in a European mobility program (e.g. Erasmus) can enter and stay in Austria for up to 360 days without requiring an additional visa. You can work in Austria under the same conditions as apply to holders of a “Residence Permit – Student”. Please find more information under the following link on the homepage of the Austrian Agency for International Mobility: https://oead.at/en/to-austria/entry-and-residence/visa-free-entry-for-students/.

Please note that the general information above may not replace the need for detailed advice in individual cases. Despite all care in its research, we do not assume any liability for its accuracy, completeness and topicality. When linking to other websites we also do not assume any liability for their contents. If you have any further questions regarding entry and residence beyond the information provided, we will be happy to answer them personally if possible. Please be aware that we can only answer enquiries about entry and residence conditions related to studying, teaching or undertaking research in Austria. We cannot inquire or intervene on your behalf at the Austrian authorities.

In order to assure a trouble-free residence permit application process, it is strongly advised to contact the competent Austrian representative authority in your home country for individual counselling.
REGISTRATION AS A RESIDENT

As an international student in Austria, you are subject to Austrian registration law. This means that after your arrival into the country you need to register with the authorities within three days. This concerns EU or EEA students just as it does third-country nationals or Austrian nationals. The responsible authority for registration in Krems is:

Bürgerservicestelle Krems located within City Hall.
Obere Landstraße 4, 3500 Krems on the Danube
Opening hours are Monday – Friday 8.00 – 12.00 and Monday – Thursday 13.00 – 16.00

In order to register successfully you need to bring your passport and a filled-out registration form. The registration form is available online under the following link in the section “Formulare” under the name “Meldezettel”: http://www.krems.gv.at/system/web/abteilung.aspx?detailonr=112152066. The registration form needs to be fully filled out and requires the signature of your landlord.

EU or EEA students who are staying in Austria for longer than three months will need to acquire a Confirmation of Registration (Anmeldebescheinigung) within the first four months of their stay. You can also collect this document from Bürgerservicestelle when bringing your passport and your signed registration form. Before you leave Austria, at the end of your stay, you will need to deregister with the authorities. For that you need to hand in a filled out registration form without your landlord’s signature at Bürgerservicestelle.
INSURANCE

Students in need of a Visa D who are staying in Austria for a maximum of six months will need travel health insurance valid in Austria for the duration of their stay and covering costs of more than €30,000, possible recovery and repatriation costs.

Students in need of a “Residence Permit – Student” who are staying in Austria for longer than 6 months will need health insurance covering all risks, corresponding to the Austrian national health insurance (i.e. no waiting periods, cost caps, exclusions of risks, etc.) and paying for medical treatment directly in Austria.

During your stay at Danube University Krems a part of your tuition money will be used to cover your ÖH fee, which is a fee paid to the Austrian Students’ Representatives and enables you to employ all services offered by them. These services also incorporate an insurance fee which covers you for all accidents happening on campus or that are directly related to your studies (accidents happening on your way to university, during a field trip etc.) The ÖH insurance, however, does not cover any leisure incidents or accidents! International and exchange students need to make sure that they have an operative health and liability insurance for their time in Austria.

Austria upholds an insurance agreement with several countries which means that if you are a citizen of one of the following countries you most likely will not need any extra insurance. However, in any case you should consult with your insurance company before your departure in order to make sure your coverage is actually operative in Austria.

The countries Austria upholds an insurance agreement with are: Belgium, Bosnia and Herzegovina, Bulgaria, Denmark, Germany, Estonia, Finland, France, Greece, Great Britain, Ireland, Iceland, Israel, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Croatia, Malta, Macedonia, Montenegro, the Netherlands, Norway, Poland, Portugal, Romania, Switzerland, Serbia, Slovakia, Slovenia, Spain, Czech Republic, Tunisia, Hungary and Cyprus.

For students not holding any of the above mentioned citizenships it is necessary to independently secure medical and liability insurance for the time of their stay.

You can find more information about insurance on the homepage of the Austrian Agency for International Mobility: https://oead.at/en/to-austria/entry-and-residence/residence-permit-student-no-mobility-programme/#insurance.
ADMISSION AND ENROLLMENT

In case you want to study at Danube University Krems as participant in a mobility program, please check the requirements of your desired study program at the relevant department’s homepage and contact your International Office at home in order for it to assist you with the application process. After your exchange coordinator at home has nominated you by contacting our Service Center for International Relations (an Erasmus or inter-institutional agreement must be in place between your home university and Danube University Krems), you will receive information on the documents, procedures, and, if applicable, translations and legalizations required for application. After processing by the Service Center for International Relations and the Academic Service Center, you will receive a Letter of Acceptance in case you are accepted.

Should you wish to study at Danube University Krems as an international degree student, please contact the specific department offering your desired study program and ask for informal clarification of the general possibility of admission. General information on documents, procedures and, if applicable, translation and legalization required for application can be found on the homepage of the desired study program. As required documents and procedures differ between the different study programs and depend on your country of origin you will receive specific information on your requirements upon contacting the specific department. Unless the study program is offered in English, you will have to provide proof of sufficient knowledge of German via an internationally recognized language certificate. After processing your credentials by the study program and the Academic Service Center, you will receive a Letter of Acceptance in case your application is successful. Erasmus Mundus students please contact the respective offices for exact information regarding the specific admission procedures.
Life in Austria and Krems

Austria

Austria lies at the very heart of Central Europe bordered by eight countries, which are Germany, the Czech Republic, Slovakia, Hungary, Slovenia, Italy, Liechtenstein and Switzerland. The official language is German but you will soon find that the majority of its nearly 9 million inhabitants speaks local dialects. Compared to other European regions, Austria is thinly populated as 60% of the country are uninhabited due to the mountainous landscape. Austria comprises nine provinces: Burgenland, Carinthia, Lower Austria (to which Krems belongs to), Salzburg, Styria, Upper Austria, Vienna (simultaneously the largest city and the country’s capital), Tyrol and Vorarlberg. Beyond Vienna, the major urban areas of Austria are Graz, Linz, Innsbruck and Salzburg, which are all just a short train ride from Krems. In 1995, the country joined the European Union and signed the Schengen Agreement, to adopt the Euro as its official currency in 1999.

Austria’s landscape varies considerably. Around two thirds of the country are covered by the Alps, which make for a beautiful scenery full of picturesque lakes and great hiking routes through beautiful nature. To the East, Austria is rather flat and fertile. Eastern Austrian regions, including Krems, are especially famous for their wine. Europe’s only major river flowing eastwards, the Danube, also passes through the country. The country’s north is shaped by the Bohemian Forest, resulting in a hilly and forested landscape. Austria lies in the Central European transitional climatic zone resulting in warm summers and snowy winters.

Krems

Krems an der Donau (Krems on the Danube) is the fifth-largest city of Lower Austria, located around 80 kilometers west of Vienna and home to approximately 25,000 inhabitants. In Krems, the rivers Danube and Krems meet at the eastern end of the idyllic Wachau valley, formed by the Danube River and listed on the UNESCO List of World Heritage Sites.

The abundance of historic buildings and architecture from the middle ages in the center of Krems tells of its meaningful past. The community, already mentioned in the year 995 as “urbs chremisa”, was once the center of salt and wine trading and is one of the oldest towns in the country. You can still feel a medieval touch when hiking through the Wachau valley, which is framed by many fortresses and ruins. Its connection with its history and its vicinity to breathtaking nature combined with its lively atmosphere resulting from many cafés, restaurants and shops round the city offer the perfect place for your studies.
**ACCOMMODATION**

When looking for accommodation in Krems, you can either choose between a single or double room in one of its three students residences or private accommodation, which would be for example a room in a shared flat. Please be aware that many lease contracts are closed on a term basis only, which means you will most likely have to rent a room for a minimum of six months.

The student residence **Kolping Campus Krems** is located directly on Campus. Find further information under the following link: [http://www.krems.kolping.at](http://www.krems.kolping.at).

The student residence **Europazentrum Krems** is also close to Campus. It offers a few single rooms and various double rooms. Please find further information under the following link: [http://www.oejab.at/studierende-jugend/studierendenwohnheime/krems](http://www.oejab.at/studierende-jugend/studierendenwohnheime/krems).

The student residence **STUWO Krems** is very modern and offers more single rooms but is located a bit further from Campus. Please find further information under the following link: [http://www.stuwo.at/studentenheime/studentenwohnheim-krems](http://www.stuwo.at/studentenheime/studentenwohnheim-krems).

**Private accommodation** can be found under the following web addresses:
- [http://www.stik.at](http://www.stik.at)
- [http://www.wg-gesucht.de/en](http://www.wg-gesucht.de/en)
- [http://www.facebook.com/groups/KremserStudentPinboard](http://www.facebook.com/groups/KremserStudentPinboard).

The **University’s Student Representation** and **ESN Krems** can also help you find accommodation:
- [http://www.oeh.ac.at/wohnen](http://www.oeh.ac.at/wohnen)

You can also find these links on our homepage:

It is also possible to look for accommodation in neighbouring towns like Mautern or Paudorf which have very good public transport connections to Krems.

**PUBLIC TRANSPORT**

Krems is easily accessible by train and car. There are direct train connections to Vienna, where you will find the nearest airport, and to Lower Austria’s capital St. Pölten. When arriving by train from Vienna, a shuttle bus will take you directly to Campus.
For information about prices, reductions and timetables you can contact our Service Center for International Relations or consult the Austrian railway’s homepage: http://www.oebb.at/en.

When arriving to Austria by plane, the best way to get to Krems is to take a train from Vienna International Airport to St.Pölten and then switch to the train to Krems. The best public transport connections, not only from the airport, including all sorts of transportation means can be looked up under the following link: http://fahrplan.oebb.at.

In case you are arriving in Krems by car and should encounter any problems like damage, a flat tire or a breakdown, you can check whether your insurance or motorist club has an agreement with any of the following two companies and call them for help:

ÖAMTC: 120
ARBÖ: 123

Krems also offers a variety of taxi companies:

- Taxi Fries, Schrebergasse 8, 3500 Krems – 02732/85883
- Taxi Simhandl, Langenloiserstrasse 7, 3500 Krems – 02732/72121
- Rafy’s Taxi GmbH, Muthergasse 8/9, 3500 Krems – 02732/77661
- Rittner Taxi, Wachaustrasse 13, 3500 Krems – 02732/208
- Shägy Taxi, Rehberger Hauptstrasse 63, 3500 Krems – 02732/83083
- Easy Taxi, Bahnhofsplatz 9 – 02732/77100
- Taxi Adler Krems, Weinzierl 120/5 – 0664/1540604
- Taxi 4You Krems – 0676/9434749

BANKS AND BANK ACCOUNTS

Opening hours of banks vary significantly in Austria depending on the branch store. Every branch has an ATM machine accessible 24/7 where you can take out money. The machines usually accept any foreign Maestro Cards, MasterCards, Visa-, American Express- and Diners Cards and also Cirrus- and VisaPlus Cards that belong to the mentioned payment systems. Many but not all hotels, restaurants, gas stations and shops accept credit cards. You should be aware that most purchases in Austria are still paid in cash. You will need a confirmation of registration for opening an Austrian bank account, no matter if at a local bank or an online bank. You do not necessarily have to open bank account (e.g. many online banks provide German IBANs), but in order to avoid transaction fees you need to open a SEPA (Single Euro Payments Area) account. These accounts are offered by banks and online banks located in countries that have the Euro as currency.
MEDICAL ATTENTION

In case you get sick or injured during your time in Krems there are plenty of doctors and a hospital you can turn to. In case you need assistance finding a physician, the Service Center for International Relations will be happy to help. If you need to buy medication outside of the regular shop opening hours you can consult the following homepage to check which pharmacies in Krems work night and emergency shifts that day: http://apo24.at/apotheke/nachtdienste/niederoesterreich.

Shifts rotate and each night, another pharmacy will be open.

In case you need a doctor during the weekend or during the night or if you feel too weak and sick to go outside to consult with one in person, you can call the emergency number 141 and a doctor will see you at your home. Should you find yourself in more severe medical trouble, you can seek medical help at the hospital in Krems or call an ambulance by dialing 144.

The most important emergency numbers in Austria are:

- Fire Brigade: 122
- Police: 133
- Ambulance: 144

You do not necessarily have to open an Austrian bank account (e.g. many online banks provide German IBANs), but in order to avoid transaction fees you need to open a SEPA (Single Euro Payments Area) account. These accounts are offered by banks and online banks located in countries that have the Euro as currency.

MOBILE PHONES

When arriving in a foreign country, one of the first questions that comes up is what to do with your mobile phone. In Austria you will have two options. First you will need to make sure your phone is unlocked. If that is not the case you can have it unlocked in a phone store which will cost around € 20. Then you can either get yourself a phone contract or you can organize yourself a pre-paid card (Wertkarte). In most cases, when signing a contract you are dealing with a minimum commitment of 12 months. This option can be relevant for you if you are planning to stay in Austria for longer than 12 months and to use you phone very frequently. If you are staying in Austria for a shorter period of time, a pre-paid SIM card is probably the better option for you. You can buy credit vouchers of usually € 10, € 20 or € 50 and upload the credit to your phone. You can activate your card by entering the code on the voucher into your phone. Once the credit is used up, you can reload your phone by purchasing new vouchers that are being sold at your phone company’s stores, most electronic stores, post offices, kiosks, supermarkets and gas stations.
GERMAN COURSES

There are several organizations in Krems offering German language courses. The most popular are:


**Volkshochschule Krems:**
http://www.vhs-krems.at.

SHOPPING

Shop opening hours in Austria might significantly differ from the ones you are used to from your home country. During the week, from Monday to Friday, shops are usually open from 09.00 until 18.30/19.00. On Saturdays, shops usually close around noon. Grocery stores form an exception and usually open earlier and stay open longer, resulting in average opening hours from 7:30 – 19:30. These times can slightly vary depending on the store. On Sundays and public holidays, shops in Austria are closed.

**Public Holidays** in Austria are:

- 1st January – New Year
- 6th January – Epiphany
- Easter Monday
- 1st May – Labor Day
- Ascension Day
- Whitmonday
- Corpus Christi
- 15th August – Assumption Day
- 26th October – Austrian National Holiday
- 1st November – All Saints’ Day
- 8th December – Feast of the Immaculate Conception (most but not all stores stay open that day)
- 25th December – Christmas Day
- 26th December – St. Stephen’s Day/Boxing Day
**BARS AND RESTAURANTS**

In Krems, there are many good restaurants, authentic “Heurige” (wine taverns serving snacks), cozy cafés and lively bars. Also, on Campus you won’t stay hungry. There is a cafeteria and several restaurants and cafés in immediate vicinity or even on Campus grounds like:

- **2STEIN** – [http://www.2stein.at](http://www.2stein.at)
- **The Filmbar** – [http://www.filmbarkulinarium.at](http://www.filmbarkulinarium.at)
- **Café.virginier/Cafeteria** – [http://www.mensen.at](http://www.mensen.at)
- **MOYOme CIMBA** – [http://www.moyome.com](http://www.moyome.com).

Restaurants serve traditional but also international dishes and leave almost nothing to be desired. A restaurant guide can be found on the city’s homepage: [http://www.krems.info/en/welcome/food-beverages](http://www.krems.info/en/welcome/food-beverages).

**RECREATION**

Strolling through its medieval alleyways, tasting wine in closed-down monasteries, relaxing in a café by the street, and amusedly smiling in the museum of caricatures: art and culture can be experienced and lived in Krems. The folk music festival “Glatt & Verkehrt”, the Donaufestival and the exhibitions at the internationally renowned Art Center Krems are the highlights of the town’s annual event calendar. Upcoming events can be found under the following link: [http://events.krems.at](http://events.krems.at).

Krems is a traditional educational town – with more than 25 schools and high schools attended by nearly 20,000 students. Krems’ environment is richly furnished with restaurants, hotels, guest-houses and students’ hostels, as well as leisure-time and cultural facilities. The environment of the Wachau, its exquisite wines and brandies and numerous sports facilities contribute in significant measure to the quality of life of students at Danube University Krems. The university also offers its own sports service called “Campus Sport”. It offers a divers program of sports courses and workshops on nutrition. More information about it can be found on our website: [http://www.donau-uni.ac.at/sports](http://www.donau-uni.ac.at/sports).

Furthermore, Danube University Krems is an ideal starting point for jogging, cycling, playing squash and tennis, or simply for taking a walk through the vineyards. Oarsmen and swimmers can pursue their hobbies in the nearby Danube River or in the public pool: [http://www.badearena.at](http://www.badearena.at).
During winter time, you have the opportunity to take advantage of the outdoor ice skating rink while you can enjoy the city’s beach volleyball courts, soccer fields and tennis courts during summer. At night you can hang out in one of the town’s bars or go to one of the two movie theatres:

- Cinemaplexx Krems – http://www.cinemaplexx.at

Nearby attractions and sights include:

- Benediktinerstift Göttweig – http://www.stiftgoettweig.at
- Dürnstein – http://www.duerenstein.at/en
- Castle Ruin Aggstein – http://www.ruineaggstein.at/en
- Castle Schallaburg – http://www.schallaburg.at/en

Additionally do not miss stopping in at a so-called “Heuriger” in order to enjoy budget-friendly local wine and food culture. There are many of these traditional localities in and around Krems.

From Krems, it is only a short train ride to Austria’s capital Vienna. Seize a free afternoon for exploring this cultural and lively metropolis in the heart of Europe. Stroll through the parks of Schönbrunn Castle, marvel at the architecture of the Hundertwasser buildings, take a walk along the famous ring street or simply enjoy a traditional “Sachertorte” and a Viennese coffee in one of its plenty coffee houses.

**CULTURE**

Krems offers a rich historical and cultural landscape. The Kunstmeile Krems (art mile), comprising the Kremser Kunsthalle (art gallery) which is Austria’s only museum of cartoon and caricature, pictorial satire and critical graphics, attracts visitors from all over the world. The Danube University Krems is part of the Kunstmeile and is a regional cultural meeting point due to its own range of public art. It wants to promote the confluence of art and science as well as to build a bridge between different cultures. When our campus was built, several publicly funded art projects were included in its design. One aspect of Campus Culture is the Campus Choir called “CHORyphäen” that is open to everybody in order to bring together members of Danube University Krems with people from the region. Furthermore, Krems offers a rich program in theatre productions and music concerts.
You can expect to spend around €800 – 850 per month for living, food and utilities in Krems. These costs can be approximately split among the following factors:

- rent: between €280 and €370 per month depending on whether you choose to live in a single or double room
- a meal in a restaurant will be between €15 – €20
- food for a day from the supermarket will range between €5 – €10
- meal in the cafeteria: €4.70 for a vegetarian dish and €5.70 for a meat dish
- a train ticket to Vienna costs between €9 and €18 depending on whether you invest in an advantage card
- taxi ride in Krems: between €5 – €8
- hair cut: from €27 for men and from €50 for women with longer hair
- beer at a bar between €3 – €4
In 1995, Danube University Krems for Continuing Education, which had been founded one year previously, moved into the premises of an old tobacco factory, a characteristic industrial building dating back to the start of the 20th century.

Since October 2005, Danube University Krems has been a campus university. Spanning an area of 34,000 square meters, the campus is utilized jointly by Danube University Krems, IMC University of Applied Sciences Krems and Karl Landsteiner University of Health Sciences. It is equipped with state of the art teaching and research facilities, comfortable accommodations, a varied range of food services, and an arthouse cinema. It offers the ideal environment for learning, research and living.

In August 2008, the campus was further extended via the service center “Campus West”. It complements the existing services for students and university staff in an optimal way by providing a hotel, restaurants, a fashion house, a hairdresser, a wellness and fitness center, office and training spaces and a car park. The modern adaptation of the old tobacco factory and the new premises at Campus Krems offer students and teachers an open and motivating environment that promotes innovation. Next to the already mentioned modern teaching and research spaces, the facilities also include a library, an auditorium, a cinema, apartments, and a variety of restaurants.

In 2019 679 staff members, more than 900 external lecturers and 7,767 students from 85 countries worked, studied and did research at Danube University Krems. Its courses are specifically oriented towards the needs of working professionals. The University offers exclusive master’s programs and short programs in five areas of study. Danube University Krems combines 20 years of experience in postgraduate education with innovation and highest quality standards in research and teaching and bears the AQ Austria seal of quality.

**FACTS AND FIGURES**

**To give you an idea about our university:**

**Students during the winter term 2019/20**

- Total number of students from 85 countries: 7,767
- Average age: approx. 40 Years
- Female students: 51%
- Students from foreign countries: 26%
- Alumni as of December 2019: 26,531

**Professional experience of students at the beginning of studies**

- Up to 3 years: 9%
- Up to 5 years: 11%
- Up to 10 years: 24%
- Up to 15 years: 19%
- More than 15 years: 37%
FACULTIES AND DEPARTMENTS

Faculty of Health and Medicine

Department for Health Sciences, Medicine and Research
Department for Biomedical Research
Department for Evidence-based Medicine and Clinical Epidemiology
Department for Economy and Health
Department for Clinical Neurosciences and Preventive Medicine
Department for Psychotherapy and Biopsychosocial Health

Faculty of Business and Globalization

Department for Management and Economics
Department for Legal Studies and International Relations
Department for E-Governance and Administration
Department for Migration and Globalization
Department for Knowledge and Communication Management
Department for European Policy and the Study of Democracy

Faculty of Education, Arts and Architecture

Department for Continuing Education Research and Educational Technologies
Department for Arts and Cultural Science
Department for Image Science
Department for Building and Environment
Department for Integrated Sensor Systems
ACADEMIC CALENDAR

Winter term
- Beginning of term: 1st October 2020
- General admission period: 1st July until 5th September 2020
- End of admission for first semester students: 21st December 2020
- Extended admission period: 6th September until 30th November 2020
- End of term: 28th February 2021

Summer term
- Beginning of term: 1st March 2021
- General admission period: 2nd January until 5th February 2021
- End of admission for first semester students: 30th June 2021
- Extended admission period: 6th February until 30th April 2021
- End of year: 30th September 2021

The mentioned are general term dates. Please, always inquire with your specific study program coordinator about the exact dates.

AUSTRIAN GRADING SYSTEM

According to §72(2) of the Austrian University law, the Austrian grading system is the following:

- Sehr Gut (1) – excellent
- Gut (2) – good
- Befriedigend (3) – satisfactory
- Genügend (4) – sufficient
- Nicht Genügend (5) – fails shall be graded as insufficient
CAMPUS

For your guidance and orientation on campus you can use our interactive campus plan: http://www.donau-uni.ac.at/duk/infopoint.

When enrolling at Danube University Krems you will receive a student identity card. With this card you will be able to enter the university buildings and campus grounds. The opening hours of our university are Monday to Sunday, 07:00 until 22:00. Your student identity card does not grant you access to our parking garages. For parking you will need a parking card which can be issued by your study program coordinator before the beginning of your studies. For further information please contact your study program coordinator.

INTERNET AND ONLINE SYSTEM DUKONLINE

DUKonline is our student platform. It provides you with information about your times tables and programs, your personal enrollment status and so on. In DUKonline you can print your Enrollment Confirmation, check your payment status, your grades and much more. It is your personal online management tool for your studies at Danube University.

When beginning your studies, the Academic Service Center will send you a PIN code with which you are able to access your account. Once your account is active, you automatically receive a Danube University email address.

DUKonline: http://online.donau-uni.ac.at/DUKonline

For registration, please click on the key icon at the top right. Select “Enter your PIN code here” in FIRST REGISTRATION – STUDENTS and enter the following information:

- PIN Code
- Student Number
- Date of Birth.

The system will then automatically assign you a user name. Please remember that name. As soon as you change your password, your access will be activated.

There is free Wi-Fi all over campus.
Contacts

IMPORTANT CONTACTS

Academic Service Center
Phone: +43 (0)2732 893-2282, -2283, -2287, -2381
E-Mail: ssc@donau-uni.ac.at
Address: Danube University Krems
Wing K, Ground Floor
http://www.donau-uni.ac.at/asc

Service Center for International Relations
Phone: +43 (0)2732 893-2165
E-Mail: international@donau-uni.ac.at
Address: Danube University Krems
Wing N, Ground Floor
http://www.donau-uni.ac.at/international

Infopoint
Phone: +43 (0)2732 893-6000
E-Mail: ssc@donau-uni.ac.at
Address: Danube University Krems
Wing K, Ground Floor
http://www.donau-uni.ac.at/infopoint

Committee for Equality Issues
Phone: +43 (0)2732 893-6000
E-Mail: akg@donau-uni.ac.at
Address: Danube University Krems
Wing N, Room 0.003c
http://www.donau-uni.ac.at/akg

FURTHER CONTACTS

Austrian Agency for International Mobility
(OeAD)
http://oead.at/en

Austrian Students Union
(ÖH)
http://www.oeh.ac.at

Legal Services for Foreigners
( Helping hands)
http://www.helpinghands.at

European Student Network
(ESN Krems)
http://krems.esnaustria.org
Danube University Krems specializes in academic continuing education and offers master’s programs and courses in the fields of • Building & Environment • Education • Health & Medicine • Arts & Culture • Media & Communication • Migration & International Affairs • Psychotherapy & Social Services • Law & Administration as well as • Economics & Business Management. With more than 8,000 students and 25,000 alumni from over 80 countries, Danube University Krems is one of the leading providers of structured courses throughout Europe. The university combines more than 20 years of experience in postgraduate education with innovation in research and teaching and bears the AQ Austria seal of quality. Krems is located in the unique natural and cultural landscape of the Wachau Region, sixty kilometers outside of Vienna.

**Contact**

Danube University Krems  
Service Center for International Relations  
Dr.-Karl-Dorrek-Strasse 30  
3500 Krems, Austria

international@donau-uni.ac.at  
+43 (0)2732 893 2165

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