

Curriculum Vitae

Mag. Dr. habil. Benedikt Lutz
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Personal data

Born in 1959 (Munich, Germany)
 Since 1966 mostly in Vienna, Austrian citizen
 Married with Kristiina Linna-Lutz (Finnish citizen)
 2 children (born 1989 and 1992)

Education

Elementary school in Saarbrücken and Vienna
 Secondary higher education in Vienna and Rome (diploma 1978)
 Study of Linguistics and Slavic Languages at University of Vienna (graduation 1984)
 Dr. in Applied Linguistics 1988 (topic: comprehensibility of radio news)
 Habilitation (“second doctorate”) in Applied Linguistics 2015 (topic: transdisciplinary comprehensibility research in the knowledge society)

Professional career at Siemens 1986 - 2009

Joined Siemens in 1986 (full time engagement). Since then, activities as programmer, project manager, quality manager, trainer, consultant and manager in different fields.
 Last position until Nov. 2009: Head of “Learning Network” (responsibility for training activities worldwide in 10 countries with about 5.800 employees). Moreover, responsibility for so-called “Support Centers” (small units for company-internal consultancy in technology and methodology topics).
 Special subjects: Software engineering methodology, agile processes, usability engineering, technical writing, quality management, defect prevention process, EFQM, CMMI and ISO 9001, training methodologies, facilitation (esp. post mortems).
 Lecturer at various congresses, e.g. SQM, ICGSE, Learntech, Siemens internal (Software Initiative).

**Research career**

Some research projects at the University of Vienna before joining Siemens (e.g. comprehension of radio news, language of law, hypertext); after joining Siemens with less intensity.

Special subjects: Text comprehension / comprehensibility, specifically in the field of media, technical documentation and the language of law; hypertext; knowledge management.

Supervision of about 40 master theses (FH trainees, University of Vienna, Danube University Krems).

Current position at Danube University Krems since Dec. 2009

Danube University Krems, 2009-2012 head of postgraduate courses Change Management and Innovation Management, since 2013 head of courses Knowledge Management (MSc) and Integrated Management Systems (MBA), since 2014 additionally Quality Management (MSc).

Lecturer for following subjects: Introduction to Change Management, Introduction to Knowledge Management, Introduction to Innovation Management, Text Comprehension, Usability Engineering, Philosophy of Science, Master Thesis Seminars,...

Publications

More than 30 publications, five books.

Lecturer career

Since the late eighties regular lectures and proseminars at **Institut für Sprachwissenschaft** of University of Vienna (Text Comprehension, Hypertext, Usability and Linguistics, Linguistic Aspects of Knowledge Management)

In the beginning of nineties several years at **Technical University** of Vienna, Dept. of Informatics (obligatory course "Language and Communication", together with Gerald Steinhardt and Ruth Wodak)

Since 1998 at **Danube University Krems** (Department for Knowledge and Communication Management): Development of a Curriculum for Technical Writers, lecturer at several courses (e.g. Text Comprehension, Technical Writing and Terminology, Usability Engineering, Knowledge Management, Review Techniques).

Languages

German (native language)

English (good oral and written command)

Italian, Finnish, Russian (weak command)